



July 11, 2024

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased an Atomi Smart Tower Heater (item number 1501184) or Atomi Smart Tabletop Heater (item number 1613904) between October 2019 and December 2023.

In cooperation with the U.S. Consumer Product Safety Commission, Atomi is voluntarily recalling its smart heaters. After a thorough investigation, we determined that in rare circumstances, the heaters can turn on without user input, posing fire and burn hazards. The health and safety of Atomi users is our highest priority; we are recalling the heaters out of an abundance of caution. We have received one report of a heater turning on without user input. No injuries have been reported.

Please stop using the recalled heater and return it to your local Costco for a full refund.



Please call Atomi at 888-770-7140 Monday through Friday 7:30 a.m. to 5:00 p.m. CT or visit [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com) if you have any issues or concerns.

Thank you,

Product Compliance Team  
Atomi Inc.