



December 27, 2023

Dear Costco Member,

We are writing to you again because Costco records indicate that you, or one of your add-on members, have purchased 1219756 Wet & Forget Hose End 68oz Outdoor Cleaner for Moss, Mold, Mildew & Algae Stains between February 2018 to November 2023. We are writing to inform you that Wet & Forget is voluntarily recalling this product due to the nozzle in cooperation with the Consumer Product Safety Commission (CPSC).

Note: If you have already registered for this recall, no additional action is required on your part.

Wet & Forget has determined that the hose end nozzle (shown below) can dislodge from the sprayer while the bottle is connected to a water supply and the supply is turned on. Exposure to the cleaning solution can cause skin or eye irritation.



Please immediately **stop using** the cleaner until the nozzle is replaced. The replacement process is simple. **To request a replacement nozzle**, please visit www.recallrtr.com/nozzle. This replacement nozzle can be easily installed in place of the original nozzle. The original nozzle should be discarded after replacement.

If you have any questions or need assistance with your online registration, please call us at 888-359-4623 between 7 a.m. and 6 p.m. CT Monday through Friday or email us at nozzle@realtimeresults.net.

If you sold or gave the cleaner to anyone else, please provide this recall notice to them.

We sincerely apologize for any inconvenience this recall may cause. If you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

The Wet & Forget Team