

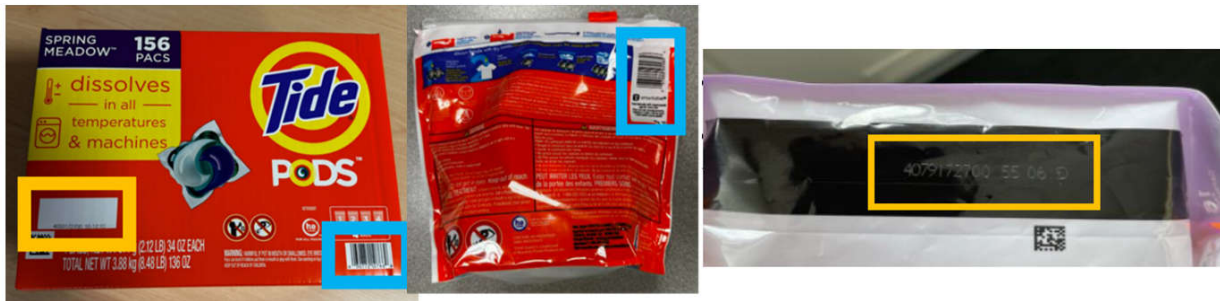
4/5/2024

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased Tide Pods Spring Meadow (Item #1725160) between September 1, 2023 and April 4, 2024.

We recently noticed a defect in a subset of laundry pac bags that did not fully close. This issue only impacts some packages, and is not an issue with the quality of the product inside the bag.

To verify if your product has been impacted, refer to the chart of impacted lot codes. The lot code can be found on the box or individual bag, as indicated by the yellow box in the images below.



Tide Pods Spring Meadow Select Impacted Lot Codes

3261172700	3283172700	3307172701	3335172700	3342172703	3356172701	4010172700	4037172701
3268172700	3283B27500	3315172701	3341172703	3343172701	3362172700	4013172700	4039172701
3268B27522	3284B27500	3316172700	3341172702	3343172702	3363172702	4018172701	4039172700
3272172700	3289B27523	3328172700	3341172701	3346172703	4002172700	4026172701	4040172700
3275172700	3293172701	3328172701	3342172700	3348172700	4002172701	4029172702	4040172702
3276172700	3298172700	3329172700	3342172702	3352172701	4006172700	4030172702	4043172700
3282172700	3299172700	3330172701	3342172701	3353172701	4007172700	4035172700	

If the lot code on your item is included in the above list, please reach out to our customer care team via phone at 1-833-347-5764 our dedicated site for this issue at tide.com/bags. After providing a photo of your package and its lot code on tide.com/bags, our P&G Team will provide you with a gift card that can be used to purchase a new bag of Tide Pods, an empty replacement bag, and a cabinet latch to keep your laundry products secure.

In the meantime, we recommend you transfer the product to a Tide PODS or Gain Flings package with an effective closure. If you do not have one, we recommend you store the product away from children in a closed, upper cabinet.

Please call Procter & Gamble at 1-833-347-5764 or visit tide.com/bags or pg.com/bags if you have any issues or concerns.

Thank you,

Procter & Gamble North America Fabric Care