

11/28/23

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased item #1739837 Flybar XL Bumper Car, between 10/1/2023 and 11/22/2023.



A quality issue has come to our attention. Some units may experience excessive vibration in the gearbox which results in the part failing. Please return the item to your local Costco for a full refund.

In the event you have any questions on the item or this communication, please contact our Flybar customer service hotline at 800-764-6784 Monday through Friday 9:00am – 5:00pm Eastern and Sunday 8:00am – 10:00pm Eastern, or via email at customerservice@flybar.com.

We appreciate your understanding and apologize for any inconvenience this quality issue may cause you.

Thank you

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Flvbar Inc Customer Service