

# LA CROSSE<sup>®</sup> TECHNOLOGY

*A Family of Brands*

2809 LOSEY BLVD. SOUTH  
LA CROSSE, WI 54601  
PHONE: 608.782.1982

10/29/19

Dear Costco Member,

Costco's records indicate you purchased Item #1348656, La Crosse Technology Wi-Fi Wind and Weather Station model C80758 between September 12th and October 30th.



We have discovered a software error that is affecting the calendar and, in some cases, the feels-like temperature reading of the display.

All other features of the display, as well as its peripheral components and the La Crosse View App, have been verified to work properly.

A display replacement is necessary to correct the issue. To request your replacement display (Model #C79790), please go to our website <https://www.lacrossetechnology.com/replace> and complete the Product Registration form to receive a new display free of charge, or call 1-844-200-8752.

We estimate that new displays will be available for shipment the week of November 11<sup>th</sup>.

Please keep the wind sensor and power cord from the existing unit to use with the replacement display. Once the new display is turned on it will automatically connect to your existing wind sensor.

In appreciation for your patience we are extending our 1 Year Warranty to 2 years and look forward to providing you excellent products and customer service in the future.

If you are not 100% satisfied with your weather station, please return it to your local Costco for a full refund.

Sincerely,

La Crosse Technology

[WWW.LACROSSETECHNOLOGY.COM](http://WWW.LACROSSETECHNOLOGY.COM)

1-844-200-8752

WEATHER

TIME

MONITORING