



Recall Date: December 22, 2021

Recall Number: 22-037

Royal Sovereign Recalls Portable Air Conditioners Due to Fire and Burn Hazards; One Death Reported

<https://www.cpsc.gov/Recalls/2022/Royal-Sovereign-Recalls-Portable-Air-Conditioners-Due-to-Fire-and-Burn-Hazards-One-Death-Reported>

Recall Summary

Name of Product: Royal Sovereign/Royal Centurian portable air conditioners

Hazard: A faulty drain motor in the air conditioners can ignite the plastic enclosure of the unit, posing fire and burn hazards to consumers and risk of serious injury or death.

Remedy: Refund

Consumers should immediately stop using the recalled portable air conditioners, unplug the unit, follow the instructions online at www.Recall-PAC3012.com for properly severing the electrical cord rendering the unit unusable, and contact Royal Sovereign for a pro-rated refund based on the age of the portable air conditioner. Failure to unplug the unit could result in shock, electrocution, or death.

Consumer Contact: Royal Sovereign toll-free at 833-947-3699 from 9 a.m. to 5 p.m. ET, Monday through Friday, or online at www.Recall-PAC3012.com or <https://www.royalsovereign.com> and click on “Recall Information” at the top of the page for more information.

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission (CPSC) and Royal Sovereign International Inc., of Rockleigh, New Jersey are announcing the recall of about 33,570 portable air conditioners. A faulty drain motor in the air conditioners can ignite the plastic enclosure of the unit, posing fire and burn hazards to consumers and risk of serious injury or death.

Royal Sovereign is aware of 11 reports of the portable air conditioners catching fire or smoking during use resulting in over \$1 million in property damage, two injuries and one death due to smoke inhalation. On August 24, 2016, a woman died from smoke-related injuries and her two children were injured after their Royal Sovereign air conditioner caught fire.

This recall involves the following models of portable air conditioners:

| Model Numbers |
|---------------|
| PAC-3012 |
| PAC-3012 RB |
| ARP-3012 |
| ARP-3012 KIT |
| ARP-3012S |
| ARP-3014 |
| ARP-3014 SC |

The model number is printed on the name plate sticker on the back of the portable air conditioners.

The recalled portable air conditioners were sold online at Amazon.com and in Sears, COSTCO, Home Depot, BJ’s Wholesale Club, and Best Buy stores nationwide from March 2008 through August 2014 for about \$290.

Consumers should immediately stop using the recalled portable air conditioners, unplug the unit, follow the instructions online at www.Recall-PAC3012.com for properly severing the electrical cord rendering the unit

unusable, and contact Royal Sovereign for a pro-rated refund based on the age of the portable air conditioner. Failure to unplug the unit could result in shock, electrocution, or death. Royal Sovereign is the importer of the recalled portable air conditioners, which were manufactured in China.

Contact Royal Sovereign toll-free at 833-947-3699 from 9 a.m. to 5 p.m. ET, Monday through Friday, or online at www.Recall-PAC3012.com or <https://www.royalsovereign.com> and click on “Recall Information” at the top of the page for more information.

Photos



Recalled Portable Air Conditioner



Name Plate Sticker Example

About the U.S. CPSC

The U.S. Consumer Product Safety Commission (CPSC) is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC’s work to ensure the safety of consumer products has contributed to a decline in the rate of injuries associated with consumer products for nearly 50 years.

Federal law bars any person from selling products subject to a publicly announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For lifesaving information:

- Visit CPSC.gov.
- Sign up to receive our [e-mail alerts](#).
- Follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#).
- Report a dangerous product or a product-related injury on www.SaferProducts.gov.
- Call CPSC’s Hotline at 800-638-2772 (TTY 301-595-7054).
- Contact a [media specialist](#).